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15 March 2023

Dear Stakeholder,

CAPE TOWN CONTAINER TERMINAL: EQUIPMENT STATUS UPDATE

This letter serves as a notification to our valued customers and stakeholders of the current state of our critical equipment at Cape Town Container Terminal.

As at the end of February 2023, all 24 RTGs are fully operational. The terminal is currently able to undertake planned maintenance activities on the current available fleet of 24 RTGs to improve reliability. This is coupled with our recovery plan to clear vessel backlog at anchorage, which is inclusive of the following:

- Improving performance by maximising deployment of resources (manpower and equipment)
- o Prioritisation of berthing and sailing of vessels after weather downtime
- o Late arrival management to reduce clashes and shifters at stack
- o Imports evacuation to free up space for terminal fluidity
- Encouraging industry to increase utilisation of night slots to alleviate pressure for recovery;
 and
- Proactive communication with stakeholders and customers

Furthermore, we are continuously managing equipment outages to mitigate against unplanned breakdowns. From an STS Cranes perspective, we currently have all 9 available.

Despite the current weather challenges, we are able to execute the volumes at hand once we resume operations.

We want to further assure you of our intentions to timeously communicate to all affected parties any relevant changes to our plan, should there be any.

Should you require further clarity on this, please contact <u>Siyabonga Maqabangqa</u> (Terminal Manager) on 073 510 8685 and/or <u>Helen Steyn</u> (Senior Specialist: Business Performance – Sales and Commercial) on 083 455 8119.

Yours sincerely,

Andiswa Dlanga

Managing Executive: Western Cape Terminals

Transnet Port Terminals

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