

15/07/2022

Dear Valued Customer

The traffic on Bayhead Road is impacting negatively on Pier 1 and 2 operations. Trucks destined to the terminals are delayed as a result, some have already missed their appointment slots. Further, Pier 2 experienced delays inside the terminal as trucks could not exit or enter the terminal because of the congestion on Langerburg Road, this has since been resolved. Law enforcement agencies are assisting to direct the traffic and ensuring that the backlog is cleared as soon as possible so that trucks can reach their destinations timeously.

Currently, Pier 2 is experiencing an increased number of traffic volumes, same is anticipated at Pier 1 as most trucks are still delayed on the road. Customers are advised that all trucks with appointments will be serviced. The allocation of appointment slots will be reviewed and monitored closely to ensure that the terminals are not further congested.

Please drive cautiously by ensuring that you keep a safe following distance to mitigate any unforeseen incidents that might further contribute to the delays.

Kind regards,



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Transnet Port Terminals

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TRANSNET HAS A 'ZERO GIFTS' POLICY. NO EMPLOYEE IS ALLOWED TO ACCEPT GIFTS, FAVOURS OR BENEFITS



Wash your hands frequently with soap and water or use a sanitiser gel.



Throw away used tissues (then wash your hands).



Avoid touching your eyes, nose and mouth with unwashed hands.



Catch coughs and sneezes with disposable tissues.



If you don't have a tissue, use your sleeve.



Avoid close contact with people who are unwell.

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