

4 February 2022

Dear Valued Customer

ICT NETWORK UNAVAILABILITY: 4 FEBRUARY 2022

Transnet Port Terminals (TPT) wishes to advise that there are network related issues which have affected multiple services including Navis, GCOS and SAP, nationally. The issue began at 14:00 today, 4 February 2022. The TPT team is currently working with the service provider to resolve the issue as quickly as possible in order to minimize impact on our customers.

Further updates will be communicated. Our sincere apologies for the inconvenience caused.

Kind regards

Timothy Keit Acting General Manager: Business Development, TPT

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